VIRTUAL EDITION
step-by-step guide for visitors
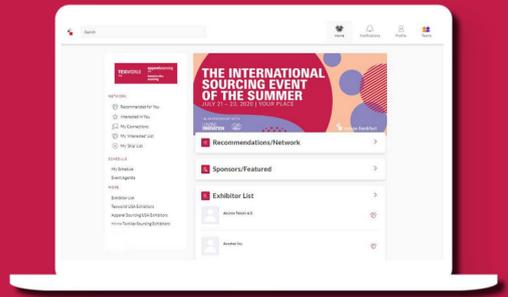
1

LOGIN

You will receive a welcome email (make sure to check spam folder) with a link to the platform to login with your Badge/Registration ID. Click on "ACTIVATE ACCOUNT" to go to the login page.

Navigate to the event platform, your Badge/Registration ID should auto-populate from your email. Click on "Claim Profile". You will be asked to set your password. You can always reset it in case you forget it.

If your email is not registered, or cannot login, contact support@grip.events.
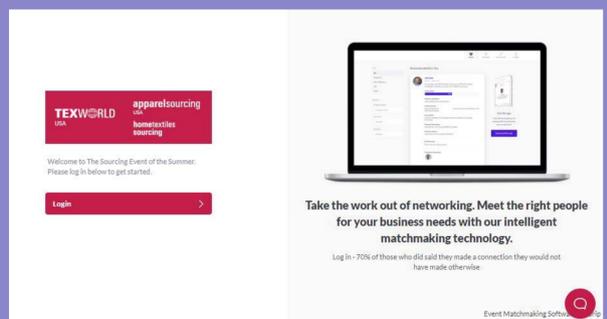
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UPDATE / COMPLETE YOUR INTERESTS

Upon login, you have the opportunity to make changes to your selected Business Segment, Product Category, Interest in Sustainable/Eco-Friendly, Price Point, and Minimum Order. Click on each field to make changes.

Accept consent and click Start Networking.
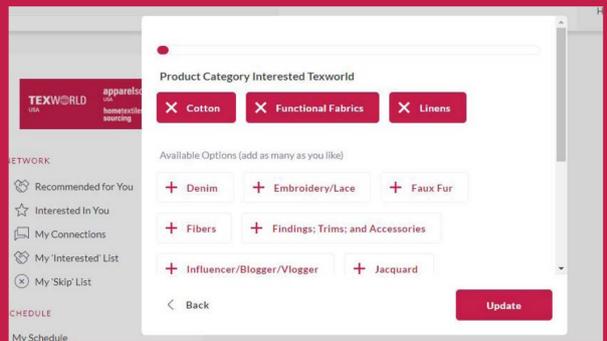
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UPDATE YOUR PROFILE

Click on 'Profile' and make sure your profile is up to date:

• Upload a headshot
• Edit your personal information
• Update your Job Title and Headline

Having a complete profile will allow you to make more meaningful connections.
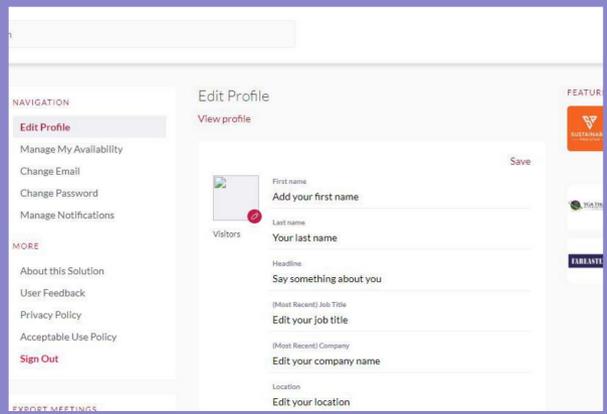
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EXPLORE EXHIBITOR LISTS + EVENT AGENDA

Under "Schedule" you will see My Schedule and Event Agenda

MY SCHEDULE
Overview of your meetings and sessions you added to your schedule

EVENT AGENDA
View full schedule of Lenzing Seminar Series, Textiles Talks and other special events.

Under the "More" section, you will be able to view all exhibitors by show. Note that you can expand on filtering conditions to see all options.

EXHIBITOR LIST: View all exhibitors across 3 shows
INDUSTRY ASSOCIATIONS + PAVILIONS: Find exhibitors by country associations
SPEAKERS: View the list of all speakers

Tip: Utilize the top search bar to easily and instantly find anything on the platform.
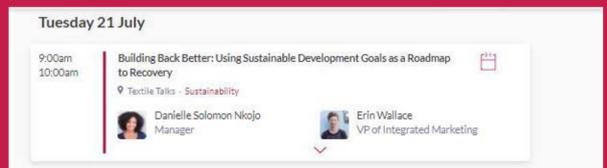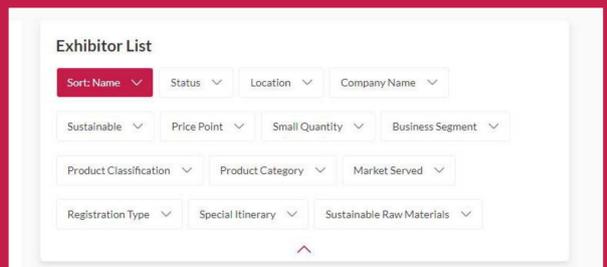
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REQUEST MEETINGS & START NETWORKING

RECOMMENDED FOR YOU
Review and take action on recommendations made for you.

Actions you can take:
   MEET: Request a meeting
   INTERESTED: Click to start a conversation
   SKIP: Click if not interested

INTERESTED IN YOU
List of who has shown interest in you
MY CONNECTIONS
View matched contacts, schedule meetings, open a chat
MY 'INTERESTED' LIST
List of people who you have shown interest in
MY 'SKIP' LIST
List of people you have skipped
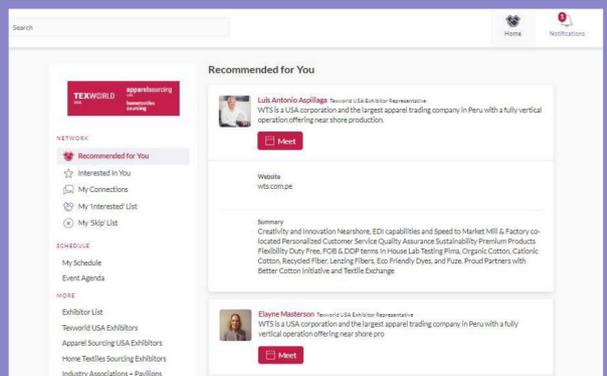
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MANAGE YOUR SCHEDULE

Go to "My Schedule". In this section, you will be able to keep track of the meetings you have requested and scheduled seminar sessions you planned on attending.

7

ATTEND YOUR MEETINGS + SESSIONS

Go to "My Schedule". At the date and time of the session you are attending, click on the "Watch Live Stream" button to access the session.

There is no need to download any additional software. You will be able to access the virtual meeting room for any given scheduled meeting directly within the web platform via the "My Schedule" tab. Each team member can set up meetings simultaneously and has the ability to set up their own meetings, in their own set schedule.

Click on "Open Virtual Meeting Room" to attend your meeting.

The meeting duration is set to 20 minutes by default and will automatically extend once you go over this alloted time; other meetings scheduled will automatically start as a new "meeting room" in case you have back to back meetings set.

Inside the virtual meeting room, you'll be able to:
• Review the profile of the person you are meeting
• Send a message to the person you are meeting
• Share your screen
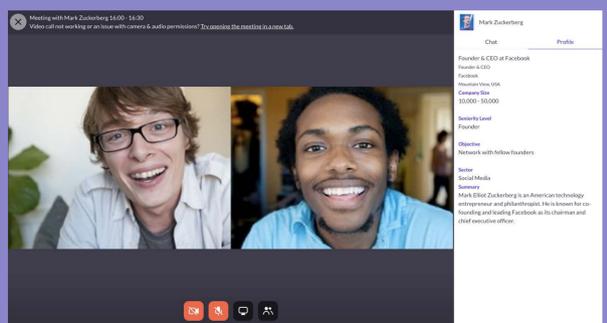
REVIEW SYSTEM REQUIREMENTS

DESKTOP VERSION
Software
Recommended internet browser to use: Chrome, Safari, Firefox. Any modern web Internet Browser, typically no older than 4 years old should work. No additional plugins are needed. We are mobile browser compatible but user experience may vary depending on device so we recommend accessing it on desktop.

NETWORK
To get the full experience, make sure you are not using a VPN connection or remote network when accessing the platform. If your company has firewall restrictions, make sure to test prior to event to make sure it won't interfere with your access. If accessed from a private network (e.g. in a restrictive corporate network environment) where XMLHttpRequest is blocked, then our Web solution may have limited functionality. We require HTTPS connectivity to our services based in Rep. of Ireland.

VIRTUAL MEETINGS
Hardware
Working web camera, microphone and speaker. Make sure to test prior to the event.

Network
As virtual meetings use WebRTC for communications, participants connect directly with each other in a peer-to-peer network and is not affected by your connection to the platform once a meeting is in progress. The bandwidth requirements will increase as you add more participants into a meeting.

For 1-to-1 meetings, at least 2.0 Mbps outbound and 2.5 Mbps inbound or higher is required. For more participants, at least 3.2 Mbps outbound and 3.2 Mbps inbound are required.

FOR ADDITIONAL QUESTIONS
contact: twusainfo@usa.messefrankfurt.com